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S 000	INITIAL COMMENTS The following citations are the result of a survey for licensure conducted on 1/30/20 and 2/3/20 at the above named home plus facility in Wathena, KS.	S 000		
S5105 SS=D	26-42-202 (a) Negotiated Service Agreement a) The administrator or operator of each home plus shall ensure the development of a written negotiated service agreement for each resident, based on the resident ' s functional capacity screening, service needs, and preferences, in collaboration with the resident or the resident ' s legal representative, the case manager, and, if agreed to by the resident or the resident ' s legal representative, the resident ' s family. The negotiated service agreement shall provide the following information: (1) A description of the services the resident will receive; (2) identification of the provider of each service; and (3) identification of each party responsible for payment if outside resources provide a service. This REQUIREMENT is not met as evidenced by: KAR 26-42-202 (a) The census equaled 9 the sample included 3 residents. Based on reviews of facility records and interviews 1 sampled resident (#130), the operator failed to ensure the Negotiated Service Agreement (NSA) completed for residents who required health care services, contained a description of the services the resident will receive, identification of the provider of each service and identification of each party	S5105		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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S5105	Continued From page 1	S5105		

responsible for payment if outside resources provide a service.

Findings included:

- Record review for resident #130 recorded admission date of 7/10/19 with diagnoses of hypertension, pernicious anemia, benign prostatic hypertrophy, osteoporosis, obesity and history of falling.

Functional Capacity Screen dated 1/6/20 recorded resident required physical assistance with bathing, dressing, toileting, transfer, walk/mobility and management of medications and treatments.

Negotiated service agreement (NSA) and health care service plans dated 1/6/20 recorded resident to receive physical assistance with bathing, dressing, toileting, transfer, walk/mobility and management of medications and treatments. Outside provider services: [service provider name] Hospice.

NSA lacked entry for services provided and party responsible for payment of the services.

Interview on 1/30/20 at 4:00pm with licensed nurse #B confirmed resident has received hospice services since 1/10/20 including bathing once a week on Mondays. She confirmed NSA lacked the services provided and name of the party responsible for payment of the services.

For resident #130 the operator failed to ensure the Negotiated Service Agreement (NSA) completed for residents who required health care services, contained a description of the services

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S5105	Continued From page 2 the resident will receive, identification of the provider of each service and identification of each party responsible for payment if outside resources provide a service.	S5105		
S5126 SS=D	26-42-202 (h) NSA Signatures (h) Each individual involved in the development of the negotiated service agreement shall sign the agreement. The administrator or operator shall ensure that a copy of the initial agreement and any subsequent revisions are provided to the resident or the resident's legal representative. This REQUIREMENT is not met as evidenced by: KAR 26-42-202(h) The facility reported a census of 9 residents. The sample included 3 residents. Based on record review and interview for 1 (#132) of 3 residents sampled, the operator failed to ensure each individual involved in the development of the negotiated service agreement signed the agreement. Findings included: - Record review for resident #132 recorded admission date of 9/26/19 with diagnoses of: hypertension, diabetes mellitus type 2 and atrial fibrillation. Functional Capacity Screen dated 9/12/19 recorded resident required physical assistance with bathing, dressing, toileting, transfer,	S5126		

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S5126	Continued From page 3 walk/mobility and management of medications and treatments. Resident has problems with short term memory. Negotiated service agreement (NSA) and health care service plans dated 9/26/19 recorded staff to assist resident with bathing, dressing, toileting, transfer, walk/mobility and management of medications and treatments. Legal document "Judgement of total incapacity and total disability" dated April 2017 named 2 guardians for resident and labeled resident legally disabled. NSA was signed by resident and licensed nurse #D. NSA lacked the signature of resident's legal guardian. Interview on 1/30/20 at 4:00pm with licensed nurse #B confirmed resident had a legal guardian and guardian did not sign the NSA. Confirmed it was signed by the resident. For resident #132, the operator failed to ensure each individual involved in the development of the negotiated service agreement signed the agreement.	S5126		
S5155 SS=E	26-42-204 (a) Health Care Services (a) The administrator or operator in each home plus shall ensure that a licensed nurse provides or coordinates the provision of necessary health care services that meet the needs of each resident and are in accordance with the functional capacity screening and the negotiated service agreement.	S5155		

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S5155	Continued From page 4 This REQUIREMENT is not met as evidenced by: KAR 26-42-204(a) The facility reported a census of 9 residents. The sample included 3 residents. Based on record review, observation and interview for 3 (130, 131, 132) sampled residents, requiring health care services, the operator failed to ensure that a licensed nursed provides or coordinates the provision of necessary health care services that meet the needs of each resident and are in accordance with the functional capacity screening and the negotiated service agreement. Findings included: - Record review for resident #130 recorded admission date of 7/10/19 with diagnoses of hypertension, pernicious anemia, benign prostatic hypertrophy, osteoporosis, obesity and history of falling. Functional Capacity Screen dated 1/6/20 recorded resident required physical assistance with bathing, dressing, toileting, transfer, walk/mobility and management of medications and treatments. Negotiated service agreement and health care service plan (HCSP) dated 1/6/20 recorded resident to receive physical assistance with bathing, dressing, toileting, transfer, walk/mobility (walker) and management of medications and treatments.	S5155		

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S5155	Continued From page 5 Observation on 1/30/20 at 10:30am and 3:55pm in resident's room revealed a twin bed with winged air mattress on the bed and a motion sensor alarm on the bedside table. HCSP lacked entries for resident use of a winged air mattress and motion sensor alarm. Interview on 1/30/20 at 4:00pm with licensed nurse #B confirmed HCSP lacked entries for resident use of a winged air mattress and motion sensor alarm. - Record review for resident #131 recorded admission date of 11/1/19 with diagnoses of: Alzheimer's and hypertension. Functional Capacity Screen dated 10/27/19 recorded resident required physical assistance with management of medications and treatments. Negotiated service agreement and health care service plans dated 11/1/19 recorded facility staff to administer medications, "will monitor BP (blood pressure) daily and vitals once a month." January 2020 medication administration record recorded: Metoprolol extended release (blood pressure) by mouth 1 tablet daily as administered daily 1/1/20 to 1/29/20 at 8:00am by staff. BP was recorded on 1/3/20 and 1/11/20. Flow sheets for vital signs and weight for 11/14/19 to 1/30/20 (78 days) recorded Blood pressure and pulse for 31 additional days. Record lacked daily monitoring of blood pressure and pulse as care plan indicated. Interview on 1/30/20 at 4:00pm with licensed nurse #B confirmed record lacked monitoring of	S5155		

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S5155	Continued From page 6	S5155		

blood pressure and pulse as recorded on the health care service plan.

- Record review for resident #132 recorded admission date of 9/26/19 with diagnoses of: hypertension, diabetes mellitus type 2 and atrial fibrillation.

Functional Capacity Screen dated 9/12/19 recorded resident required physical assistance with toileting and management of medications and treatments.

Negotiated service agreement and health care service plans dated 9/26/19 recorded staff to assist resident with toileting, management of medications and treatments. SPC (supra-pubic catheter) changed monthly, catheter care monthly.

Output records recorded SPC output from 10/11/19 to 1/20/20.

HCSP lacked entry for emptying and care of the dependent drainage bag/urine output for resident catheter.

Interview on 1/30/20 at 4:00pm with licensed nurse #B stated nursing staff emptied resident catheter, confirmed HCSP lacked entry for emptying of the resident's catheter bag and recording of output.

For residents #130, 131 and 132, residents requiring health care services, the operator failed to ensure that a licensed nursed provides or coordinates the provision of necessary health care services that meet the needs of each resident and are in accordance with the functional capacity screening and the negotiated service

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S5155	Continued From page 7 agreement.	S5155		
S5251 SS=E	26-42-105 (f) (11) Resident Records Documentation of Incidents (f) (11) documentation of all incidents, symptoms, and other indications of illness or injury including the date, time of occurrence, action taken, and results of the action. This REQUIREMENT is not met as evidenced by: KAR 26-42-105(f)(11) The facility reported a census of 9 residents. The sample included 3 residents. Based on observation, record review and interview for 3 sampled residents (#130,131,132), the operator failed to ensure documentation on residents in accordance with accepted professional standards and practices including all incidents, symptoms, and other indications of illness or injury including the date, time of occurrence, action taken and results of the action. Findings included: - Record review for resident #130 recorded admission date of 7/10/19 with diagnoses of hypertension, pernicious anemia, benign prostatic hypertrophy, osteoporosis, obesity and history of falling. Functional Capacity Screen dated 1/6/20	S5251		

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S5251	Continued From page 8	S5251		

recorded resident required physical assistance with bathing, dressing, toileting, transfer, walk/mobility and management of medications and treatments.

Negotiated service agreement and health care service plans dated 1/6/20 recorded resident to receive physical assistance with bathing, dressing, toileting, transfer, walk/mobility and management of medications and treatments.

Admission note recorded: "Start of care performed 7/10/19..", signed by initials and title. entry lacked date and time of entry, time of admission to the facility and signature by licensed nurse #C.

Nurses note dated 12/6/19 recorded ... "complaints of chest pains, no fever, cold and clammy skin and sweats (cold). Called ambulance and notified family. Transported to [hospital] for treatment." Signed by initials and title Next entry recorded: "12/16/19 reviewed MAR (medication administration record) and care plan.

Entry for 12/6/19 lacked time of entry, time of transfer, signature of licensed nurse #B and record lacked entry for resident's readmission to the facility including date, time and status upon readmission.

Nurses Notes recorded 27 dated entries from 7/10/19 to 1/29/20, 24 entries lacked the time of the entry.

Interview on 1/30/20 at 4:00pm with licensed nurse #B confirmed nurses notes lacked documentation of readmission, stating resident "Returned in 3 days, was diagnosed with DVT

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S5251	Continued From page 9	S5251		

(deep vein thrombosis) and pulmonary embolism." She also confirmed some entries lacked times and nurse signatures.

- Record review for resident #131 recorded admission date of 11/1/19 with diagnoses of: Alzheimer's and hypertension.

Functional Capacity Screen dated 10/27/19 recorded resident required physical assistance with management of medications and treatments.

Negotiated service agreement and health care service plans dated 11/1/19 recorded facility staff to administer medications, "will monitor BP (blood pressure) daily and vitals once a month."

Nurses Notes recorded 10 dated entries from 11/1/19 to 1/20/20, all entries lacked the time of the entry. 4 entries (on 11/1/19, 11/2/19, 11/6/19, and 1/20/20) were signed with initials and title and lacked signature of licensed nurse #B.

Interview on 1/30/20 at 4:00pm with licensed nurse #B confirmed nurses notes lacked signatures and times.

- Record review for resident #132 recorded admission date of 9/26/19 with diagnoses of: hypertension, diabetes mellitus type 2 and atrial fibrillation.

Functional Capacity Screen dated 9/12/19 recorded resident required physical assistance with bathing, dressing, toileting, transfer, walk/mobility and management of medications and treatments.

Negotiated service agreement and health care service plans dated 9/26/19 recorded staff to

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S5251	Continued From page 10 assist resident with bathing, dressing, toileting, transfer, walk/mobility and management of medications and treatments. Nurses notes recorded 14 entries from 9/26/19 to 1/20/20. 13 entries lacked the time of the entry, 4 were signed with initials and title and lacked the signature of the licensed nurse. Interview on 1/30/20 with licensed nurse #B confirmed nurses notes lacked times and signatures. For residents #130, 131, 132 the operator failed to ensure documentation on residents in accordance with accepted professional standards and practices including all incidents, symptoms, and other indications of illness or injury including the date, time of occurrence, action taken and results of the action.	S5251		
S5300 SS=E	26-42-205 (d) (1-2) Facility Administration of Medications (d) Home administration of resident ' s medications. If a home is responsible for the administration of a resident ' s medications, the administrator or operator shall ensure that all medications and biologicals are administered to that resident in accordance with a medical care provider ' s written order, professional standards of practice, and each manufacturer ' s recommendations. The administrator or operator shall ensure that all of the following are met: (1) Only licensed nurses and medication aides shall administer and manage medications for which the home has responsibility. (2) Medication aides shall not administer medication through the parenteral route.	S5300		

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S5300	Continued From page 11 This REQUIREMENT is not met as evidenced by: KAR 26-42-205(d) The facility reported a census of 9 residents. The sample included 3 residents. Based on record review and interview for 2 (#130, 132) sampled residents, the operator failed to ensure all medications were administered in accordance with a medical care provider's written order and professional standards of practice. Findings included: - Record review for resident #130 recorded admission date of 7/10/19 with diagnoses of hypertension, pernicious anemia, benign prostatic hypertrophy, osteoporosis, obesity and history of falling. Functional Capacity Screen dated 1/6/20 recorded resident required physical assistance with management of medications and treatments. Negotiated service agreement and health care service plans dated 1/6/20 recorded resident to receive physical assistance with management of medications and treatments. Physician's order dated 1/10/20 recorded oxygen as needed for shortness of air. January 2020 Medication administration record (MAR) recorded Oxygen NC (nasal cannula) 2.5	S5300		

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S5300	Continued From page 12 LPM on nightly for shortness of air (SOA). Record lacked initials for documentation of administration of oxygen by staff. Interview on 1/30/2020 with licensed nurse #B confirmed resident wears oxygen every night and record lacked documentation of oxygen administration by staff. - Record review for resident #132 recorded admission date of 9/26/19 with diagnoses of: hypertension, diabetes mellitus type 2 and atrial fibrillation. Functional Capacity Screen dated 9/12/19 recorded resident required physical assistance with management of medications and treatments. Negotiated service agreement and health care service plans dated 9/26/19 recorded staff to assist resident with management of medications and treatments. January 2020 Medication administration record (MAR) recorded the following medications: Desitin (skin protectant) topical TID (three times daily) to gluteal-coccyx until healed. Administration times of 8am, 12pm and 6pm. Diclofenac Sodium (topical for pain) topical 1% (percent) to left knee 4 times daily. Administration times of 8am, 12pm, 5pm and 9pm. Record lacked staff initials for administration of the 12pm Desitin and 12pm and 9pm diclofenac sodium (2 doses initialed for January on 1/1 and 1/3.)	S5300		

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S5300	Continued From page 13 Record lacked documentation of physician's order change for the medications or healing of the gluteal site. Interview on 1/30/20 with licensed nurse #B stated, "He hasn't been needing it and the coccyx is healed, so we haven't been doing it all the time." She confirmed physician orders had not been changed and medications were not administered. For residents #130, 132, the operator failed to ensure all medications were administered in accordance with a medical care provider's written order and professional standards of practice.	S5300		
S5315 SS=E	26-42-205 (h) Medication Storage (h) Storage. Licensed nurses and medication aides shall ensure that all medications and biologicals are securely and properly stored in accordance with each manufacturer ' s recommendations or those of the pharmacy provider and with federal and state laws and regulations. (1) Licensed nurses or medication aides shall store non-controlled medications and biologicals managed by the home in a locked medication room, cabinet, or medication cart. Licensed nurses and medication aides shall store controlled medications managed by the home in separately locked compartments within a locked medication room, cabinet, or medication cart. Only licensed nurses and medication aides shall have access to the stored medications and biologicals. (2) Each resident managing and self-administering medication shall store medications in a place that is accessible only to	S5315		

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S5315	Continued From page 14 the resident, licensed nurses, and medication aides. (3) Any resident who self-administers medication and is unable to provide proper storage as recommended by the manufacturer or pharmacy provider may request that the medication be stored by the home. (4) A licensed nurse or medication aide shall not administer medication beyond the manufacturer ' s or pharmacy provider ' s recommended date of expiration. This REQUIREMENT is not met as evidenced by: KAR 26-42-205(h) The facility reported a census of 9 residents. The sample included 3 residents and 1 non-sampled resident. Based on observation and interview, the licensed nurses and medication aides failed to ensure all medications and biologicals were securely and properly stored in accordance with each manufacturer's recommendations or those of the pharmacy provider and with federal and state laws and regulations. Findings included: - On 1/30/19 at 10:05am observed in the office refrigerator, with licensed nurse #B, 2 black lock boxes contained the following medications: MSO4 liquid, Morphine sulfate, (narcotic for pain) 100mg/ml 2 bottles sealed for residents #130 and 133. Hyoscine sulfate (oral secretion control) oral	S5315		

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WILLOW	2125 HIGHWAY 36 WATHENA, KS 66090

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S5315	Continued From page 15 drops, 0.125mg/5ml for residents #130 and 133. 1 sealed 1 open. Boxes are labeled to store at room temperature: 68-77F (degrees Fahrenheit.) Website: drugs.com recorded storage for both medications at room temperature 68-77F. Interview on 1/30/20 at 10:05am with licensed nurse #B stated she was unsure of where to store the medications. For residents #130 and 133, the operator failed to ensure all medications and biologicals were securely and properly stored in accordance with each manufacturer's recommendations or those of the pharmacy provider and with federal and state laws and regulations.	S5315		