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GUEST HOME ESTATES IV	1910 E CENTENNIAL STREET PITTSBURG, KS 66762

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S 000	INITIAL COMMENTS The following citations represent the findings of the licensure resurvey for the above named facility conducted on 10/23/18 and 10/24/18.	S 000		
S3028 SS=D	26-41-101 (f) (3) Staff Treatment of Residents Reporting (f) (3) Each allegation of abuse, neglect, or exploitation shall be reported to the administrator or operator of the facility as soon as staff is aware of the allegation and to the department within 24 hours. The administrator or operator shall ensure that all of the following requirements are met: (A) An investigation shall be started when the administrator or operator, or the designee, receives notification of an alleged violation. (B) Immediate measures shall be taken to prevent further potential abuse, neglect, or exploitation while the investigation is in progress. (C) Each alleged violation shall be thoroughly investigated within five working days of the initial report. Results of the investigation shall be reported to the administrator or operator. (D) Appropriate corrective action shall be taken if the alleged violation is verified. (E) The department ' s complaint investigation report shall be completed and submitted to the department within five working days of the initial report. (F) A written record shall be maintained of each investigation of reported abuse, neglect, or exploitation. This REQUIREMENT is not met as evidenced by:	S3028		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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S3028	Continued From page 1 KAR 101 (f)(3)(C)(E)(F) The facility reported a census of 23 residents. The sample included 3 residents and 3 focused review residents. Based on record review and interview the operator failed to ensure an allegation of exploitation of a resident's property was thoroughly investigated within five working days of the initial report, failed to submit an investigation to the State department within five working days of the initial report and failed to maintain a record of an investigation for a report of exploitation of focused review resident (#390). Findings included: - On 10/2/2017 the facility reported to the State department an incident of possible exploitation of a resident #390's narcotic medication. As of 10/23/18 the State department failed to receive a copy of an investigation into the report of exploitation. During an onsite visit a request for a copy of the investigation was made. On 10/23/18 at 4:10 PM operator A provided a folder which contained 3 documents related to the allegation of exploitation of a resident. He/she said those were the only information he/she could find about the investigation. The documents included a notice dated 9/27/17 of a suspension for certified medication aide (CMA) D pending the outcome of the investigation, a police report dated 9/25/17 which identified a missing bottle of liquid morphine 30 milliliters and a handwritten recount of phone calls on 9/27/17 between CMA D and licensed nurse B. The investigation lacked any information about the allegation, what records were reviewed, an accounting of the morphine being delivered to the facility or	S3028		

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S3028	Continued From page 2 interviews/statements from staff. Interview on 10/23/18 at 5:15 PM with operator A confirmed there were no other documents related to this investigation. The operator failed to ensure an allegation of exploitation of a resident's property was thoroughly investigated within five working days of the initial report, failed to submit an investigation to the State department within five working days of the initial report and failed to maintain a record of an investigation for a report of exploitation.	S3028		
S3085 SS=E	26-41-202 (a) Negotiated Service Agreement (a) The administrator or operator of each assisted living facility or residential health care facility shall ensure the development of a written negotiated service agreement for each resident, based on the resident ' s functional capacity screening, service needs, and preferences, in collaboration with the resident or the resident ' s legal representative, the case manager, and, if agreed to by the resident or the resident ' s legal representative, the resident ' s family. The negotiated service agreement shall provide the following information: (1) A description of the services the resident will receive; (2) identification of the provider of each service; and (3) identification of each party responsible for payment if outside resources provide a service. This REQUIREMENT is not met as evidenced by:	S3085		

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S3085	Continued From page 3 KAR 202 (a) (1)(2) The facility reported a census of 23 residents. The sample included 3 residents and 3 focused review residents. Based on record review and interview the operator failed to ensure the development of a written negotiated service agreement based on the functional capacity screening, service needs and preferences of each resident to include a description of services the resident would receive and identification of the provider of each service provided for 3 of 3 sampled residents (#270, #633 and #762). Findings included: - Record review revealed an admission date of 8/2/17 with congenital mental deficiency, degenerative arthritis and traumatic arthritis of the right ankle. The admission functional capacity screen dated 8/3/17 identified the resident with impaired decision making, required physical assistance with mobility/walking and supervision with transfers. The negotiated service agreement (NSA) dated 8/3/17 indicated family would assist the resident with decision making, facility staff would provide physical assistance with standing after the resident sat for long periods of time and supervision with standing during transfers. The NSA had a standard declaration of coordination of additional services for physical therapy by a named provider and resident insurance. The NSA lacked any amendments between 8/3/17 and the annual review of 8/1/18. The facility standard admission paperwork listed	S3085		

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more than one possible provider of therapy services.

Record review revealed a nursing note dated 2/11/18 at 10:00 AM staff heard resident yelling for staff by name. Staff entered the resident's room and noted the resident on the floor with his/her back against the closet. He/she reported falling as he/she came out of the bathroom. He/she said his/her feet went the opposite direction of his/her body and he/she lost his/her balance. The resident reported hitting his/her head on the wall and staff assessed it with a knot on the right middle. The resident also had complaint of right hip pain and was transferred to the hospital by emergency medical services. The next note 2/11/18 (unable to clearly read time) 12:00 PM the hospital called with a report of the resident having a right hip fracture and surgical repair scheduled for the morning.

On 2/14/18 at 12:00 PM family called to report the resident will be transferred to a rehabilitation facility for a few weeks.

On 5/24/18 at 12:30 PM resident arrived at the facility in good spirits and new NSA completed. However, the facility did not provide, and the record did not contain a NSA dated 5/24/18.

Record review revealed a physical therapy discharge summary which indicated the resident received physical therapy services between 6/12/18 and 7/10/18 for unsteadiness on his/her feet.

Interview on 10/23/18 at 3:50 PM with licensed nurse B revealed the NSA dated 8/3/17 included a standard declaration for physical therapy by a named individual. He/she confirmed the NSA was

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not amended when physical therapy was started on 6/12/18.

The operator failed to ensure the development of a written negotiated service agreement based on the functional capacity screening, service needs and preferences for this resident to include a description of services the resident would receive, identification of the provider of each service and identification of each party responsible for payment of outside resources provided.

- Record review for resident #633 revealed an admission date of 4/11/18 with diagnoses of heart failure, hypertension and pain.

The admission functional capacity screen (FCS) dated 4/11/18 indicated the resident sometimes struggled with long term memory, needed physical assistance with bathing, transfers, dressing and supervision with mobility/walking and toileting. The FCS identified the resident with a fall risk and a fall in past 180 days.

The negotiated service agreement (NSA) dated 4/11/18 indicated facility staff would provide assistance with showers, dressing/undressing and assist of 1 staff for transfers and may use a gait belt. Staff would provide supervision and may need to provide assistance with toileting. Mobility/walking of 1 staff assistance with a gait belt and walker or wheelchair. Under the section for special assessment and monitoring were instructions of the resident used a walker, a wheelchair with a non-slip pad in the chair and encouraged to use the call light for assistance with transfers. The NSA had a standard declaration of coordination of additional services for physical therapy by a named individual and paid by resident's insurance or family. The record

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did not include any amendments and the facility did not provide any amendments.

The facility standard admission paperwork listed more than one possible provider of therapy services.

Record review revealed a nursing note dated 5/20/18 at 1:20 PM staff called to resident's room by another resident and found the resident sitting on the floor with his/her back against the recliner and feet straight out in front of him/her. The resident reported he/she slid out of his/her chair. On 5/22/18 the resident was seen by his/her physician and therapy services were ordered.

A physical therapy discharge summary indicated the resident received physical therapy services through 6/27/18 for repeated falls and muscle weakness.

Interview with licensed nurse B on 10/23/18 at 3:50 PM confirmed the facility's NSA included a standard declaration that therapy services would be provided. He/she confirmed the NSA was not amended after the 5/20/18 fall and when the physician ordered the therapy services.

The operator failed to ensure the development of a written negotiated service agreement based on the functional capacity screening, service needs and preferences for this resident to include a description of services the resident would receive, identification of the provider of each service and identification of each party responsible for payment of outside resources provided.

- Record review for resident #762 revealed an admission date of 8/2/17 with diagnoses of diabetes mellitus, hypertension, hyponatremia,

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renal insufficiency, depression and chronic obstructive pulmonary disease.

The admission functional capacity screen dated 8/2/17 identified the resident needed physical assistance with bathing and dressing and he/she used a walker for mobility/walking.

The negotiated service agreement (NSA) dated 8/2/17 indicated staff provided assistance with bathing and putting on socks and shoes but otherwise was independent with activities of daily living. The NSA indicated the resident could perform tasks and activities by was very slow and he/she tired noticeably most days. The NSA had a standard declaration of coordination of additional services for physical therapy by a named individual and paid by insurance or resident. The record did not include any amendments and the facility did not provide any amendments.

The facility standard admission paperwork listed more than one possible provider of therapy services.

Record review revealed a nursing note dated 6/26/18 at 9:00 AM the facility received a order for physical therapy evaluation and treatment.

The physical therapy discharge summary note dated 7/25/18 revealed the resident received physical therapy services from 6/27/18 through 7/25/18 for unsteadiness on his/her feet, weight gain, decreasing activity, falls off end of bed and too tired to walk more than 100 feet.

Interview on 10/23/18 at 11:25 AM with licensed nurse B indicated the resident had a general slow decline in his/her abilities and received therapy

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S3085	Continued From page 8 services to improve his/her function. He/she confirmed the NSA included a standard declaration that therapy services would be provided. He/she confirmed the NSA was not amended with the ordered therapy on 6/26/18. The operator failed to ensure the development of a written negotiated service agreement based on the functional capacity screening, service needs and preferences for this resident to include a description of services the resident would receive, identification of the provider of each service and identification of each party responsible for payment of outside resources provided.	S3085		
S3261 SS=E	26-41-105 (f) (11) Resident Record Documentation of Incidents (f) (11) documentation of all incidents, symptoms, and other indications of illness or injury including the date, time of occurrence, action taken, and results of the action This REQUIREMENT is not met as evidenced by: KAR 105 (f) (11) The facility reported a census of 23 residents. The sample included 3 residents and 3 focused review residents. Based on record review and interview the operator failed to ensure the residents records included documentation of all incidents, symptoms and other indications of illness or injury including the date, time of occurrence, action taken and results of the action for 4 of 6 sampled residents (#270, #422, #633	S3261		

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S3261	Continued From page 9 and #762). Findings included: - Record review for resident #422 revealed an admission date of 11/6/11 and a last day in the facility of 5/31/18. The functional capacity screen dated 11/9/17 the resident needed physical assistance with bathing, dressing, toileting, transfers, mobility and walking. The negotiated service agreement dated 11/9/17 directed staff to provide assistance with bathing, dressing, toileting, transfers, mobility/walking due to weakness and resident to use the call light for assistance. The resident had a history of falls which needed supervision and may need physical assistance. Review of the nursing notes revealed the last entry was dated 3/7/18. Review of the May 2018 medication administration record (MAR) revealed staff initialed the administration of all the resident's prescribed medications. The June 2018 MAR included staff initials to indicate medications administered through 6/8/18. Interview with licensed nurse B on 10/23/18 at 3:00 PM revealed the resident left the facility with family on 5/31/18 and staff prepared the resident's medications through 6/8/18 to go with the resident. He/she said the resident never returned to the facility. He/she confirmed the record lacked any information about the resident leaving on a therapeutic leave with medications or that the resident did not return and was discharged from the facility.	S3261		

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S3261	Continued From page 10 The operator failed to ensure this resident's record included documentation of all incidents, actions taken and results of the action. - Record review for resident #270 revealed an admission date of 8/2/17 with congenital mental deficiency, degenerative arthritis and traumatic arthritis of the right ankle. The admission functional capacity screen (FCS) dated 8/3/17 identified the resident with impaired decision making, required physical assistance with mobility/walking and supervision with transfers. The annual FCS dated 8/1/18 indicated staff would provide the resident physical assistance with transfers and standing after sitting for long period of time. The negotiated service agreement (NSA) dated 8/3/17 indicated family would assist the resident with decision making, facility staff would provide physical assistance with standing after the resident sat for long periods of time and supervision with standing during transfers. Review of a fax to the physician on 8/14/17 revealed the resident had a red raised rash on his/her left arm due to leaning on the arm and a newly purchased chair. Review of the nursing notes revealed an entry dated 8/14/17 which included the information contained in the fax. Licensed nurse B put a sheet over the chair to keep the resident's skin from contact with the chair. On 8/16/17 at 10:00 AM the facility received the fax back from the physician prescribing Benadryl 25 milligrams three times a day as needed. The next entry was dated 9/14/17 and the notes lacked any	S3261		

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information about the results of the actions taken in regard to a red raised rash for the resident.

Interview on 10/23/18 at 3:50 PM with licensed nurse B confirmed the record lacked information about the outcome of the actions taken to treat a red raised rash on the residents left arm.

The operator failed to ensure the resident's records included documentation of all incidents, symptoms and other indications of illness or injury including the date, time of occurrence, action taken and results of the action.

- Record review for resident #633 revealed an admission date of 4/11/18 with diagnoses of heart failure, hypertension and pain.

The admission functional capacity screen (FCS) dated 4/11/18 indicated the resident sometimes struggled with long term memory, needed physical assistance with bathing, transfers, dressing and supervision with mobility/walking and toileting. The FCS identified the resident with a fall risk and a fall in past 180 days.

The negotiated service agreement (NSA) dated 4/11/18 indicated facility staff would provide assistance with showers, dressing/undressing and assist of 1 staff for transfers and may use a gait belt. Staff would provide supervision and may need to provide assistance with toileting. Mobility/walking of 1 staff assistance with a gait belt and walker or wheelchair. Under the section for special assessment and monitoring were instructions of the resident used a walker, a wheelchair with a non-slip pad in the chair and encouraged to use the call light for assistance with transfers.

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Record review revealed a nursing note dated 5/2/18 at 10:00 AM of licensed nurse B notified the physician of resident's complaint of congestion and feeling poorly with a cough and nasal drainage noted. The next entry dated 5/2/18 at 1:45 PM indicated the resident had an appointment to see the physician on 5/4/18 with labs and chest X-ray. At 2:00 PM a lab tech was at the facility to draw the lab tests as ordered and mobile X-ray also at facility. The next entry was dated 5/20/18. The notes lacked any information about the physician's orders for an antibiotic and medication for congestion or the results of these actions.

The physician ordered on 5/2/18 for the resident to take Mucinex (a medication to thin and loosen secretions for expectoration) and Ceftin (an antibiotic) for an upper respiratory infection.

On 5/22/18 the physician saw the resident and noted in the physician progress notes/orders the resident had a blister on the left great toe with a possible secondary infection. He/she ordered triple antibiotic ointment and Keflex (an antibiotic) 500 milligrams three times a day by mouth for 10 days.

The nursing notes dated 5/22/18 at 12:30 PM included a new sore to the right great toe possible from shoes with no description assessment by a nurse of the area. The subsequent notes dated 5/22/18 at 4:00 PM, 5/23/18 at 5:00 AM, and 5/24/18 at 9:00 AM did not include any information about the sore on the resident's toe. The next entry dated 6/1/18 at 2:00 PM included the resident finished antibiotic at this time. The notes failed to include information about the treatment with antibiotic, tolerance of the treatment and results of the actions taken to treat

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the sore on the resident's toe.

Interview on 10/23/18 at 3:50 PM with licensed nurse B confirmed the record lacked information about the resident's treatment orders for upper respiratory symptoms and results of the actions taken on 5/2/18 and an assessment of a new sore with treatment and results of the actions taken on 5/22/18 in regard to an infected sore on the resident's toe.

The operator failed to ensure the resident's records included documentation of all incidents, symptoms and other indications of illness or injury including the date, time of occurrence, action taken and results of the action.

- Record review for resident #762 revealed an admission date of 8/2/17 with diagnoses of diabetes mellitus, hypertension, hyponatremia, renal insufficiency, depression and chronic obstructive pulmonary disease.

The admission functional capacity screen dated 8/2/17 identified the resident needed physical assistance with bathing and dressing and he/she used a walker for mobility/walking.

The negotiated service agreement (NSA) dated 8/2/17 indicated staff provided assistance with bathing and putting on socks and shoes but otherwise was independent with activities of daily living. The NSA indicated the resident could perform tasks and activities by was very slow and he/she tired noticeably most days.

Review of the physician orders revealed an fax to the physician on 8/5/17 with a request for an order to treat redness and tenderness in the resident's abdominal folds and genital area. On

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	N019012	A. BUILDING: _____ B. WING _____	10/24/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
GUEST HOME ESTATES IV	1910 E CENTENNIAL STREET PITTSBURG, KS 66762

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S3261	Continued From page 14 12/8/17 licensed nurse B sent a fax to the physician regarding the resident having complaints of thick greenish sinus drainage for his/her nose and throat making him/her cough. On 12/29/17 the physician extender C made a follow-up visit for complaints of increased peripheral edema and treated with increase of Lasix (a diuretic), lab testing and a nuclear stress test. Review the nursing note between 8/1/17 and 9/3/18 (the last entry) revealed a note dated 8/3/17 at 9:00 PM of a discolored reddened area on the buttock with application of lotion to prevent itching. a note on 8/4/17 at 8:00 PM bottom area reddened with discoloration. The next entry 8/5/18 at 1:00 PM ambulate up and about with the assist of a walker to the dining room for both meals. no complaints of discomfort. The note lacked any information about the fax to the physician or an assessment of the resident's skin. The next entry was dated 8/23/17 at 4:00 PM about a follow up appointment with the physician. The next page of nursing notes had an entry dated 11/15/17 regarding an upcoming appointment. The next entry was dated 12/28/17 at 11:00 AM with 3 new orders from the cardiologist and the primary care physician. The notes lacked any nursing assessment or information related to the fax sent to the physician about thick greenish drainage from nose and throat or the start of new medications or the results of the actions taken. Interview on 10/23/18 at 3:50 PM with licensed nurse B confirmed the nursing notes lacked information about the resident's symptoms, illness, actions taken, and results of the actions as listed above.	S3261		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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S3261	Continued From page 15 The operator failed to ensure the resident's records included documentation of all incidents, symptoms and other indications of illness or injury including the date, time of occurrence, action taken and results of the action.	S3261		