STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	B087100	A. BUILDING: _____ B. WING _____	04/05/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COMFORT CARE HOMES, INC #147	147 S RIDGEWOOD DRIVE WICHITA, KS 67218

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	INITIAL COMMENTS The following citations are the result of a Licensure Resurvey at the above named Home Plus Facility in Wichita, Kansas on 4/03/17 and 4/05/17.	S 000		
S5095 SS=D	26-42-201 (d) Functional Capacity Screen Accurate (d) Designated staff shall ensure that each resident ' s functional capacity at the time of screening is accurately reflected on that resident ' s screening form. This REQUIREMENT is not met as evidenced by: KAR 26-41-201(d) The census equalled three the sample included three Residents. Based on interview and review of record, for one of three sampled (#187) the Operator failed to ensure designated facility staff completed a functional capacity screen (FCS) that accurately reflected the Residents's functional capacity. Findings included: - Review of record revealed #187 admitted to facility 9/01/16 with diagnoses of Dementia, Anxiety disorder, Muscle weakness, and Urinary incontinence. The admission Functional Capacity Screen (FCS) of 9/01/16 recorded #187 in need of supervision (1) with bathing and dressing; independent (0) with toileting, transfers, mobility, and eating;	S5095		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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S5095	Continued From page 1 unable to perform (3) medication and treatment management; understood and understands (0-0) for communication; with short term memory, memory recall, and decision making impairment. A significant change FCS of 3/13/17 recorded #187 in need of supervision (1) with bathing and dressing; in need of physical assistance (2) with toileting; independent (0) with transfers, mobility, and eating; unable to perform (3) medication and treatment management; with bladder incontinence; communication as usually understood and usually understands (1-1); with wandering; with short term memory, long term memory, memory recall, and decision making impairment. Medical record Nurses' Notes recorded two falls for this Resident, one on 3/04/17 and one on 01/24/17. The significant change FCS of 3/13/17 failed to record falls/unsteadiness as an identified need for #187. By interview on 4/03/17 at 1:55pm, Operator/LPN (licensed practical nurse) #D confirmed falls/unsteadiness not identified on the newest FCS of 3/13/17. The Operator failed to ensure designated facility staff completed an FCS that accurately reflected #187's functional capacity.	S5095		
S5105 SS=F	26-42-202 (a) Negotiated Service Agreement a) The administrator or operator of each home plus shall ensure the development of a written negotiated service agreement for each resident,	S5105		

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S5105	Continued From page 2 based on the resident ' s functional capacity screening, service needs, and preferences, in collaboration with the resident or the resident ' s legal representative, the case manager, and, if agreed to by the resident or the resident ' s legal representative, the resident ' s family. The negotiated service agreement shall provide the following information: (1) A description of the services the resident will receive; (2) identification of the provider of each service; and (3) identification of each party responsible for payment if outside resources provide a service. This REQUIREMENT is not met as evidenced by: KAR 26-41-202(a)(1) The census equalled three the sample included three Residents. Based on observations, interviews, and reviews of records, for three of three sampled (#189, #187, and #185), the Operator failed to ensure the Negotiated Service Agreement (NSA) contained a description of the services the Resident to receive. Findings included: - Review of record revealed #189 admitted 10/12/16 with diagnoses of Dementia, Gastroesophageal reflux disease, Hypertension, Psychosis, and Anxiety. The current functional capacity screen (FCS) of 10/12/16 recorded #189 in need of supervision with bathing, dressing, and eating; independent with toileting, transfers, mobility; unable to perform medication and treatment management;	S5105		

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S5105	Continued From page 3 usually understood and usually understands for communication; with short term memory, long term memory, memory recall, and decision making impairments. The 10/12/16 NSA recorded services to be provided for food services, bathing, toileting, laundry, dressing, grooming, ambulation, hearing, vision, sleeping, housekeeping, lodging, transportation, health care services, medication administration, behavior management, and, outside resources. The 10/12/16 HSP (health service plan) recorded: Resident feeds self, regular diet; Cuing and set up for bathing; Continent of bowel and bladder, staff available to assist with occasional incontinence; Able to dress self may need assistance with selection of appropriate clothing; Cueing to complete grooming; Ambulates independently; Medication administration; No outside services identified. Medical record contained an NSA addendum dated 01/16/17. This addendum stated "services as ordered by PCP (primary care physician). The addendum to the NSA failed to describe the services to be provided. Medical record Nurses' Notes lacked information regarding the services added on 01/16/17. By interview on 4/03/17 3:05pm, Operator/LPN (licensed practical nurse) #D stated #189 is getting PT (physical therapy) twice a week... confirmed the NSA addendum failed to identify the type of service #189 to receive (PT) or any other description of service #189 to receive.	S5105		

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S5105	Continued From page 4 The Operator failed to ensure the NSA for #189 contained a description of the services the Resident to receive related to PT. - Review of record revealed #187 admitted 9/01/16 with diagnoses of Dementia, Anxiety disorder, Muscle weakness, and Urinary incontinence. The admission functional capacity screen (FCS) of 9/01/16 recorded #187 in need of supervision with bathing and dressing; independent with toileting, transfers, mobility, and eating; unable to perform medication and treatment management; understood and understands for communication; with short term memory, memory recall, and decision making impairments. A significant change FCS of 3/13/17 recorded #187 in need of supervision with bathing and dressing; in need of physical assistance with toileting; independent with transfers, mobility, and eating; unable to perform medication and treatment management; incontinent of bladder; usually understood and usually understands for communication; with short term memory, long term memory, memory recall, and decision making impairments; and with wandering. The 3/13/17 NSA recorded services to be provided for food services, bathing, toileting, laundry, dressing, grooming, ambulation, hearing, vision, sleeping, housekeeping, lodging, transportation, health care services, medication administration, behavior management, and, outside resources. The 3/13/17 HSP (health service plan) recorded:	S5105		

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S5105	Continued From page 5 Likes 50% breakfast and supper, regular diet; Coaxing and convincing due to resistive for bathing assistance; Occasional incontinence... staff available to assist with occasional incontinence; Able to dress may need assistance with selection and cuing; Cueing to complete grooming; Ambulates independently; Medication administration; 01/27/17 Condition "Gait - steadiness" therapies as ordered. Medical record contained an NSA addendum dated 01/27/17. This addendum stated "services as ordered by PCP (primary care physician). The addendum to the NSA failed to describe the services to be provided. Medical record Nurses' Notes: 01/17/17 - seen by PA (physician assistant)... have therapy eval and treat after antibiotic completed for urinary tract infection 01/23/17 - will hold off on PT (physical therapy) until after results from follow up urinalysis 01/24/17 - observed on the floor in bedroom... 01/26/17 - PT/OT (occupational therapy) orders initiated 02/01/17 - reported by staff Resident is starting to pocket pills and food... orders received for Speech Therapy to eval and treat. 3/05/17 - On 3/4/17 at 1000 staff went to Resident's room to wake and observed sitting on floor next to bed... The NSA and HSP failed to address the identified need of fall prevention, due to falls on 01/24/17 and 3/04/17. The NSA and HSP failed to address the addition	S5105		

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S5105	Continued From page 6 of Speech therapy on 02/01/17. By interview on 4/03/17 at 2:15pm, Operator/LPN (licensed practical nurse) #D stated #187 is getting speech therapy... do not have an outside provider note or plan of care... no addendum on Speech therapy added... once home health adds them as a patient we don't change the addendums with other services added - it says "services" as ordered by PCP... I do not have the fall prevention on the NSA or in an addendum... both were in his/her room... was in the middle of a dose reduction... one was he/she rolled out of bed... so we pushed to middle of bed... not on the NSA or HSP... The Operator failed to ensure the NSA for #187 contained a description of the services the Resident to receive related to PT, OT, ST, and fall prevention. - Review of record revealed #185 admitted 9/09/16 with diagnoses of Dementia, Psychosis, Alzheimer's Osteoarthritis, Hypertension, History of neck fracture, and Anxiety. The current functional capacity screen (FCS) of 9/09/16 recorded #185 in need of physical assistance with bathing; in need of supervision with dressing and toileting; independent with transfers, mobility, eating; unable to perform medication and treatment management; incontinent of bladder; sometimes understood and sometimes understands for communication; with short term memory, long term memory, memory recall, and decision making impairments; and wandering. The 9/09/16 NSA recorded services to be	S5105		

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S5105	Continued From page 7	S5105		

provided for food services, bathing, toileting, laundry, dressing, grooming, ambulation, hearing, vision, sleeping, housekeeping, lodging, transportation, health care services, medication administration, behavior management, and, outside resources.

The 9/09/16 HSP (health service plan) recorded:
Resident feeds self, needs redirection at times, will push food away and refuse to eat;
Staff will assist with bathing and help Resident stay on track;
Staff will redirect to bathroom until settled in home, may have some incontinence;
May need cuing or setting clothes out, Resident might layer clothes;
For grooming may need cueing to keep on track;
Up at lib and likes to walk, needs supervision due to wandering;
Medication administration, generally whole or crushed in vanilla pudding
Communication is best with simple yes and no questions;
Behaviors: wandering, "Resident may relocate items. Especially likes silverware. Resident owned own business and takes things apart thinking he/she is fixing them. Staff intervention to redirect.
No outside services identified.

Observations of #187 on 4/03/17 from 11:00am to 5:00pm revealed general independent wandering around rooms of facility, carrying of items from room to room at times. Direct care staff #A frequently interjecting verbal directions to Resident... don't do that, put that down, here take this... and offering tactile objects for #185 to touch or carry.

Medical record Nurses' Notes:

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S5105	Continued From page 8 9/17/16, 9/19/16, 9/28/17, 11/12/16, 01/10/16 - entries described increased or great agitation 11/10/16 - combative with staff during shower... tends to relocate things... 02/14/17 - very destructive this afternoon... threw apple, broke glass, broke leg off dining room table... 3/01/17 - expressed concerns about increased agitation and Resident's needs to fix things (tear them apart)... family understands and will go and visit another facility 3/10/17 for possible move if agitation level continues to increase... 3/06/17 - very active weekend... rearranged furniture, removed pictures... "just seemed to be very agitated"... 3/14/17 - busy but much easier to redirect since starting Geodon (antipsychotic medication)... will continue to observe... 3/17/17 - continues to be very busy and has shown several times in past few days not easily directed and becomes aggressive... 3/20/17 - continues to have escalated aggressive outbursts and staff state generally after gets Depakote (seizure, bi polar medication)... order received to discontinue Depakote... 3/28/17 - very busy today... staff called stating Resident had broken the picture off the mantle, dropped, shattered glass... not easily redirected... 3/30/17 - reported by staff Resident had disassembled the top of the stove... The NSA and HSP lacked a description of the individualized services to be provided to address #185's needs. By interview on 4/03/17 4:00pm, Operator/LPN (licensed practical nurse) #D confirmed the HSP documented "what" he/she does and that staff is to "redirect"... but lacked a description of the individualized services to be provided to the	S5105		

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S5105	Continued From page 9 Resident to address behaviors, agitation, aggression, and property damage... The Operator failed to ensure the NSA for #189 contained a description of the services the Resident to receive related to PT.	S5105		
S5130 SS=E	26-42-202 (j) NSA Outside Resources (j) If a resident's negotiated service agreement includes the use of outside resources, the designated staff shall perform the following: (1) Provide the resident, the resident's legal representative, the case manager, and, if agreed to by the resident or resident ' s legal representative, the resident ' s family, with a list of providers available to provide needed services; (2) assist the resident, if requested, in contacting outside resources for services; and (3) monitor the services provided by outside resources and act as an advocate for the resident if services do not meet professional standards of practice. This REQUIREMENT is not met as evidenced by: KAR 26-41-202(j) The census equalled three the sample included three Residents. Based on interviews, and reviews of records, for two of three sampled (#189 and #187), the Operator failed to ensure designated facility staff monitored the services provided by outside resources and acted as an advocate for the Resident. Findings included: - Review of record revealed #189 admitted	S5130		

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S5130	Continued From page 10 10/12/16 with diagnoses of Dementia, Gastroesophageal reflux disease, Hypertension, Psychosis, and Anxiety. The current functional capacity screen (FCS) of 10/12/16 recorded #189 in need of supervision with bathing, dressing, and eating; independent with toileting, transfers, mobility; unable to perform medication and treatment management; usually understood and usually understands for communication; with short term memory, long term memory, memory recall, and decision making impairments. The 10/12/16 NSA recorded services to be provided for food services, bathing, toileting, laundry, dressing, grooming, ambulation, hearing, vision, sleeping, housekeeping, lodging, transportation, health care services, medication administration, behavior management, and, outside resources. The 10/12/16 HSP (health service plan) recorded: Resident feeds self, regular diet; Cuing and set up for bathing; Continent of bowel and bladder, staff available to assist with occasional incontinence; Able to dress self may need assistance with selection of appropriate clothing; Cueing to complete grooming; Ambulates independently; Medication administration; No outside services identified. Medical record contained an NSA addendum dated 01/16/17. This addendum stated "services as ordered by PCP (primary care physician). The addendum to the NSA failed to describe the services to be provided.	S5130		

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S5130	Continued From page 11 Medical record Nurses' Notes lacked information regarding the services added on 01/16/17. Medical record lacked documentation by the outside provider. Medical record lacked evidence the facility monitored the services of the outside provider. By interview on 4/03/17 3:05pm, Operator/LPN (licensed practical nurse) #D stated #189 is getting PT (physical therapy) twice a week... we don't have any notes from them (home health company)... we can have them print the notes if we need to... everything is verbal...they tell me how it's going with the Resident... By interview on 4/05/17 at 9:13am, Direct care staff #A stated I am not sure if #189 is getting therapy any more... ain't seen nobody in awhile... pretty sure he/she is done with that... The Operator failed to ensure designated facility staff monitored the services provided to #189 by an outside resource. - Review of record revealed #187 admitted 9/01/16 with diagnoses of Dementia, Anxiety disorder, Muscle weakness, and Urinary incontinence. The admission functional capacity screen (FCS) of 9/01/16 recorded #187 in need of supervision with bathing and dressing; independent with toileting, transfers, mobility, and eating; unable to perform medication and treatment management; understood and understands for communication; with short term memory, memory recall, and decision making impairments. A significant change FCS of 3/13/17 recorded	S5130		

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S5130	Continued From page 12 #187 in need of supervision with bathing and dressing; in need of physical assistance with toileting; independent with transfers, mobility, and eating; unable to perform medication and treatment management; incontinent of bladder; usually understood and usually understands for communication; with short term memory, long term memory, memory recall, and decision making impairments; and with wandering. The 3/13/17 NSA recorded services to be provided for food services, bathing, toileting, laundry, dressing, grooming, ambulation, hearing, vision, sleeping, housekeeping, lodging, transportation, health care services, medication administration, behavior management, and, outside resources. The 3/13/17 HSP (health service plan) recorded: Likes 50% breakfast and supper, regular diet; Coaxing and convincing due to resistive for bathing assistance; Occasional incontinence... staff available to assist with occasional incontinence; Able to dress may need assistance with selection and cuing; Cueing to complete grooming; Ambulates independently; Medication administration; 01/27/17 Condition "Gait - steadiness" therapies as ordered. Medical record contained an NSA addendum dated 01/27/17. This addendum stated "services as ordered by PCP (primary care physician). The addendum to the NSA failed to describe the services to be provided. By interview on 4/03/17 at 1:50pm, Operator/LPN (licensed practical nurse) #D stated #187 is	S5130		

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S5130	Continued From page 13 getting speech therapy and physical therapy... do not have written notes or documentation from the home health company... we talk to them verbally about services... therapist calls me and updates me... we have to call and have them print if we want notes... The Operator failed to ensure designated facility staff monitored the services provided to #187 by an outside resource.	S5130		