

Kansas Department on Aging

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: B046083	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/02/2023
NAME OF PROVIDER OR SUPPLIER ROCOCO HEALTHCARE SERVICES LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 741 N NELSON ROAD OLATHE, KS 66061		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	INITIAL COMMENTS The following represent the findings of an initial survey for the above named home plus facility conducted on 09/28/23 and 10/02/23.	S 000		
S5105 SS=E	26-42-202 (a) Negotiated Service Agreement a) The administrator or operator of each home plus shall ensure the development of a written negotiated service agreement for each resident, based on the resident ' s functional capacity screening, service needs, and preferences, in collaboration with the resident or the resident ' s legal representative, the case manager, and, if agreed to by the resident or the resident ' s legal representative, the resident ' s family. The negotiated service agreement shall provide the following information: (1) A description of the services the resident will receive; (2) identification of the provider of each service; and (3) identification of each party responsible for payment if outside resources provide a service. This REQUIREMENT is not met as evidenced by: KAR 26-42-202(a)(1) The facility reported a census of six residents with three residents included in the sample. Based on interview and record review the administrator failed to ensure the "Negotiated Service Agreements" (NSA) for Residents (R) 1, R2, and R3 described the services provided based on their "Functional Capacity Screens" (FCS).	S5105		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S5105	Continued From page 1 Findings included: - Record review for Resident (R) 1 revealed an admission date of 03/13/23 with diagnoses of dementia and hypertension. The 03/13/23 "FCS" identified R1 had short-term and long-term memory, memory/recall, and decision-making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for impaired decision-making, wandering, and inappropriate behavior. The 09/28/23 "NSA" failed to describe the services provided R1 for cognition, communication, impaired decision-making, wandering, and inappropriate behavior. - Record review for R2 revealed an admission date of 03/13/23 with diagnoses of dementia and weakness. The 03/13/23 "FCS" identified R2 had short-term and long-term memory, memory/recall, and decision-making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for impaired decision-making, wandering, and inappropriate behavior. The 09/28/23 "NSA" failed to describe the services provided R2 for cognition, communication, impaired decision-making, wandering, and inappropriate behavior. - Record review for R3 revealed an admission date of 02/07/23 with diagnoses of Alzheimer's	S5105		

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S5105	Continued From page 2 dementia with agitation and type two diabetes. The 02/06/23 "FCS" identified R3 had short-term and long-term memory, memory/recall, and decision-making cognitive difficulties; and was marked for impaired decision-making and wandering. The 09/28/23 "NSA" failed to describe the services provided R3 for cognition, impaired decision-making, and wandering. On 10/02/23 at approximately 11:50 AM Administrative Staff A confirmed the resident's "NSAs" lacked a description of the services provided based on their "FCS." The 02/02/23 facility's "Negotiated Service Agreement and Health Services Plan Policy and Procedures" policy documented "Each resident will have (sic) Negotiated Service Agreement developed according to the Functional Capacity Screen. . ."	S5105		
S5115 SS=F	26-42-202 (c) Admission Negotiated Service Agreement (c) Each administrator or operator shall ensure the development of an initial negotiated service agreement at admission. This REQUIREMENT is not met as evidenced by:	S5115		

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S5115	Continued From page 3 KAR 26-42-202(c) The facility reported a census of six residents with three residents included in the sample. Based on interview and record review the operator failed to complete a "Negotiated Service Agreement" (NSA) for all six residents at admission. Findings included: - Record review for Resident (R) 1 revealed an admission date of 03/13/23 with diagnoses of dementia and hypertension. The 03/13/23 "Functional Capacity Screen" (FCS) identified R1 was unable to perform bathing, dressing, toileting, transfers, walking/mobility, eating, and management of medications and treatments; was incontinent of bladder; had short-term and long term memory, memory/recall, and decision making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for falls, impaired vision, impaired hearing, impaired decision-making, wandering, and inappropriate behavior. The 09/28/23 "NSA" directed facility staff to provide R1 assistance of one staff with bathing, dressing, toileting, transfers, and walking and mobility with a wheelchair; moderate assistance with eating; management of medications; his primary care provider (PCP) managed treatments; assistance with bladder incontinence episodes; and he used a walker to prevent falls, wore glasses for impaired vision, and wore	S5115		

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S5115	Continued From page 4 hearing aids for impaired hearing. R1's record lacked evidence of documentation an "NSA" was completed on or before the date of his admission to the facility. - Record review for R2 revealed an admission date of 03/13/23 with diagnoses of dementia and weakness. The 03/13/23 "FCS" identified R2 required physical assistance with bathing, dressing, toileting, transfers, walking/mobility, and eating; was unable to perform management of medications and treatments; was incontinent of bladder; had short-term and long term memory, memory/recall, and decision making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for falls, impaired vision, impaired decision-making, wandering, and inappropriate behavior. The 09/28/23 "NSA" directed facility staff to provide R2 assistance of one staff with bathing, dressing, toileting, transfers, and walking and mobility with a wheelchair; total assistance with eating; management of medications; her primary care provider (PCP) managed treatments; assistance with bladder incontinence episodes; and she used a wheelchair while ambulating to prevent falls and wore glasses for impaired vision. R2's record lacked evidence of documentation an "NSA" was completed on or before the date of her admission to the facility.	S5115		

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S5115	Continued From page 5 - Record review for R3 revealed an admission date of 02/07/23 with diagnoses of Alzheimer's dementia with agitation and type two diabetes. The 02/06/23 "FCS" identified R3 required physical assistance with bathing, dressing and toileting; was unable to perform management of medications and treatments; was occasionally incontinent of bladder; had short-term and long-term memory, memory/recall, and decision-making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for falls, impaired decision-making, and wandering. The 09/28/23 "NSA" directed facility staff to provide R3 assistance of one staff with bathing, dressing, and toileting; management of medications; her primary care provider (PCP) managed treatments; assistance with bladder incontinence episodes; and she walked slowly and picked up her feet to avoid falls. R3's record lacked evidence of documentation an "NSA" was completed on or before the date of her admission to the facility. On 09/28/23 at 12:42 PM Administrative Staff A confirmed R1, R2, and R3's record lacked evidence "NSAs" were completed at admission. She stated they were not completed for all six of the residents who resided at the facility. The 02/02/23 facility's "Negotiated Service Agreement and Health Services Plan Policy and Procedures" documented "Each Administrator of Operator will ensure the Negotiated Services	S5115		

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S5115	Continued From page 6 Agreement will be developed prior to or at admission. . . "	S5115		
S5126 SS=F	26-42-202 (h) NSA Signatures (h) Each individual involved in the development of the negotiated service agreement shall sign the agreement. The administrator or operator shall ensure that a copy of the initial agreement and any subsequent revisions are provided to the resident or the resident's legal representative. This REQUIREMENT is not met as evidenced by: KAR 26-42-202(h) The facility reported a census of six residents with three residents included in the sample. Based on interview and record review the administrator failed to obtain signatures of each individual involved in the development of the "Negotiated Service Agreements" (NSA) for all six residents. Findings included: - Record review for Resident (R) 1 revealed an admission date of 03/13/23 with diagnoses of dementia and hypertension. The 03/13/23 "Functional Capacity Screen" (FCS) identified R1 was unable to perform bathing, dressing, toileting, transfers,	S5126		

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S5126	Continued From page 7 walking/mobility, eating, and management of medications and treatments; was incontinent of bladder; had short-term and long term memory, memory/recall, and decision making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for falls, impaired vision, impaired hearing, impaired decision-making, wandering, and inappropriate behavior. The 09/28/23 "NSA" directed facility staff to provide R1 assistance of one staff with bathing, dressing, toileting, transfers, and walking and mobility with a wheelchair; moderate assistance with eating; management of medications; his primary care provider (PCP) managed treatments; assistance with bladder incontinence episodes; and he used a walker to prevent falls, wore glasses for impaired vision, and wore hearing aids for impaired hearing. R1's "NSA" lacked evidence of documentation of each individual's signature involved in the development of the "NSA." - Record review for R2 revealed an admission date of 03/13/23 with diagnoses of dementia and weakness. The 03/13/23 "FCS" identified R2 required physical assistance with bathing, dressing, toileting, transfers, walking/mobility, and eating; was unable to perform management of medications and treatments; was incontinent of bladder; had short-term and long term memory, memory/recall, and decision making cognitive difficulties; was sometimes and understandable	S5126		

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S5126	Continued From page 8 and sometimes understood others during communication; and was marked for falls, impaired vision, impaired decision-making, wandering, and inappropriate behavior. The 09/28/23 "NSA" directed facility staff to provide R2 assistance of one staff with bathing, dressing, toileting, transfers, and walking and mobility with a wheelchair; total assistance with eating; management of medications; her primary care provider (PCP) managed treatments; assistance with bladder incontinence episodes; and she used a wheelchair while ambulating to prevent falls and wore glasses for impaired vision. R2's "NSA" lacked evidence of documentation of each individual's signature involved in the development of the "NSA." - Record review for R3 revealed an admission date of 02/07/23 with diagnoses of Alzheimer's dementia with agitation and type two diabetes. The 02/06/23 "FCS" identified R3 required physical assistance with bathing, dressing and toileting; was unable to perform management of medications and treatments; was occasionally incontinent of bladder; had short-term and long-term memory, memory/recall, and decision-making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for falls, impaired decision-making, and wandering. The 09/28/23 "NSA" directed facility staff to provide R3 assistance of one staff with bathing,	S5126		

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S5126	Continued From page 9 dressing, and toileting; management of medications; her primary care provider (PCP) managed treatments; assistance with bladder incontinence episodes; and she walked slowly and picked up her feet to avoid falls. R3's "NSA" lacked evidence of documentation of each individual's signature involved in the development of the "NSA." On 10/02/23 at approximately 11:50 AM Administrative Staff A confirmed the resident's "NSAs" lacked evidence of documentation of each individual's signature involved in the development of the "NSA." The 02/02/23 facility's "Negotiated Service Agreement and Health Services Plan Policy and Procedures" documented "The Negotiated Services Agreement will be signed. . . by any other individual who participates in the development of the plan. The administrator failed to obtain signatures of each individual involved in the development of the "NSAs" for all six residents.	S5126		
S5161 SS=F	26-42-204 (d) Health Care Services (d) The negotiated service agreement shall contain a description of the health care services to be provided and the name of the licensed nurse responsible for the implementation and supervision of the plan. This REQUIREMENT is not met as evidenced by:	S5161		

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S5161	Continued From page 10 KAR 26-42-204(d) The facility reported a census of six residents with three residents included in the sample. Based on interview and record review the administrator failed to ensure all six resident's "Negotiated Service Agreements" (NSA) named the licensed nurse responsible for implementing and supervising their "Healthcare Service Plans" (HCP). Findings included: - Record review for Resident (R) 1 revealed an admission date of 03/13/23 with diagnoses of dementia and hypertension. The 03/13/23 "Functional Capacity Screen" (FCS) identified R1 was unable to perform bathing, dressing, toileting, transfers, walking/mobility, eating, and management of medications and treatments; was incontinent of bladder; had short-term and long term memory, memory/recall, and decision making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for falls, impaired vision, impaired hearing, impaired decision-making, wandering, and inappropriate behavior. The 09/28/23 "NSA" directed facility staff to provide R1 assistance of one staff with bathing, dressing, toileting, transfers, and walking and mobility with a wheelchair; moderate assistance with eating; management of medications; his primary care provider (PCP) managed treatments; assistance with bladder incontinence	S5161		

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S5161	Continued From page 11 episodes; and he used a walker to prevent falls, wore glasses for impaired vision, and wore hearing aids for impaired hearing. R1's "NSA" named the licensed nurse responsible for implementing and supervising the "HCP" was an unidentified friend. - Record review for R2 revealed an admission date of 03/13/23 with diagnoses of dementia and weakness. The 03/13/23 "FCS" identified R2 required physical assistance with bathing, dressing, toileting, transfers, walking/mobility, and eating; was unable to perform management of medications and treatments; was incontinent of bladder; had short-term and long term memory, memory/recall, and decision making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for falls, impaired vision, impaired decision-making, wandering, and inappropriate behavior. The 09/28/23 "NSA" directed facility staff to provide R2 assistance of one staff with bathing, dressing, toileting, transfers, and walking and mobility with a wheelchair; total assistance with eating; management of medications; her primary care provider (PCP) managed treatments; assistance with bladder incontinence episodes; and she used a wheelchair while ambulating to prevent falls and wore glasses for impaired vision. R2's "NSA" named the licensed nurse responsible for implementing and supervising the	S5161		

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S5161	Continued From page 12 "HCP" was an unidentified friend. - Record review for R3 revealed an admission date of 02/07/23 with diagnoses of Alzheimer's dementia with agitation and type two diabetes. The 02/06/23 "FCS" identified R3 required physical assistance with bathing, dressing and toileting; was unable to perform management of medications and treatments; was occasionally incontinent of bladder; had short-term and long-term memory, memory/recall, and decision-making cognitive difficulties; was sometimes and understandable and sometimes understood others during communication; and was marked for falls, impaired decision-making, and wandering. The 09/28/23 "NSA" directed facility staff to provide R3 assistance of one staff with bathing, dressing, and toileting; management of medications; her primary care provider (PCP) managed treatments; assistance with bladder incontinence episodes; and she walked slowly and picked up her feet to avoid falls. R3's "NSA" failed to name the licensed nurse responsible for implementing and supervising the "HCP." On 10/02 at approximately 11:50 AM Administrative Staff A stated the unidentified friend was a nurse but did not work at the facility. She confirmed R3's "NSA" lacked the name of the licensed nurse responsible for implementing and supervising the "HCP." The administrator failed to ensure all six	S5161		

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S5161	Continued From page 13 resident's "NSAs" named the licensed nurse responsible for implementing and supervising their "HCPs."	S5161		
S5313 SS=F	26-42-205 (g) (3) Over the counter medication (g) (3) A licensed nurse or medication aide may accept over-the-counter medication only in its original, unbroken manufacturer ' s package. A licensed pharmacist or licensed nurse shall place the full name of the resident on the package. If the original manufacturer ' s package of an over-the-counter medication contains a medication in a container, bottle, or tube that can be removed from the original package, the licensed pharmacist or a licensed nurse shall place the full name of the resident on both the original manufacturer ' s medication package and the medication container. This REQUIREMENT is not met as evidenced by: KAR 26-42-205(g)(3) The facility reported a census of six residents. Based on observation and interview the administrator failed to ensure a licensed pharmacist or licensed nurse placed the full names of the residents on the original packages of over-the-counter (OTC) medications. Findings included: - Observation on 09/28/23 at 09:23 AM revealed Administrative Staff A unlocked and opened the medication cart where the medications for the	S5313		

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S5313	Continued From page 14 residents were stored. The medication cart contained one 12-ounce (oz) bottle of mild of magnesia that was not labeled with a resident's full name. On 09/28/23 at approximately 09:23 AM Administrative Staff A confirmed the OTC medication was not labeled with a full name. She stated the medication was for "house supply." The 02/02/23 facility's Medication Administration Policy and Procedures" documented "If an over-the-counter medication has packaging that the medication container can be removed from the licensed nurse or pharmacist must label both the packaging and the removable container with the full resident name on both." The administrator failed to ensure all OTC medications were labeled with the residents' full names.	S5313		