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F 000	INITIAL COMMENTS The following citations represent the findings of complaint investigation #KS00187236 and #KS00187240. This 2567 was electronically sent to the facility on 04/22/24.	F 000		
F 676 SS=D	Activities Daily Living (ADLs)/Mntn Abilities CFR(s): 483.24(a)(1)(b)(1)-(5)(i)-(iii) §483.24(a) Based on the comprehensive assessment of a resident and consistent with the resident's needs and choices, the facility must provide the necessary care and services to ensure that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that such diminution was unavoidable. This includes the facility ensuring that: §483.24(a)(1) A resident is given the appropriate treatment and services to maintain or improve his or her ability to carry out the activities of daily living, including those specified in paragraph (b) of this section ... §483.24(b) Activities of daily living. The facility must provide care and services in accordance with paragraph (a) for the following activities of daily living: §483.24(b)(1) Hygiene -bathing, dressing, grooming, and oral care, §483.24(b)(2) Mobility-transfer and ambulation, including walking, §483.24(b)(3) Elimination-toileting,	F 676		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE 04/22/2024

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 676	Continued From page 1 §483.24(b)(4) Dining-eating, including meals and snacks, §483.24(b)(5) Communication, including (i) Speech, (ii) Language, (iii) Other functional communication systems. This REQUIREMENT is not met as evidenced by: The facility reported a census of 70 residents with three selected for review for bathing services. Based on observation, record review, and interview, the facility failed to provide adequate bathing services for the three residents reviewed, Resident (R)1, R2, and R3. Findings included: - The "Medical Diagnosis" tab in the electronic medical record (EMR) for Resident (R)1 included diagnoses of muscle weakness and need for assistance with personal care. The "Admission Minimum Data Set" (MDS) dated 12/24/23 assessed R1 with a "Brief Interview of Mental Status (BIMS) score of 12, indicating moderate cognitive impairment. R1 required a wheelchair and walker for mobility, set-up or clean-up assistance for bathing and getting in/out of tub/shower. The "Functional Abilities Care Area Assessment" dated 12/27/23 revealed R1's self-care and mobility will be addressed in the care plan. The "Quarterly MDS" dated 03/25/24 assessed	F 676		

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R1 with a "BIMS" score of 15, indicating intact cognition and R1 had no changes to mobility devices used or bathing assistance.

The "Care Plan" dated 02/26/24 included a revised intervention dated 03/14/24 which revealed R1 preferred to take a shower at least twice weekly and as needed during the day.

The untitled document with facility bathing assignments dated 04/09/24 revealed the staff were to provide R1 with bathing services on the day shift on Monday, Wednesday, and Friday.

Review of the paper "Bath Sheet" and the Activities of Daily Living (ADL)-Bathing task in the EMR from 02/16/24 through 04/15/24 revealed R1 received a shower on 02/17/24 and not again until 02/26/24 (nine days later). On 03/04/24, R1 refused bathing and on 03/06/24, the staff provided bathing (nine days after previous bathing). R1 did not receive additional bathing until 03/21/24 (15 days later). R1 refused bathing on 03/27/24 and receive a shower on 03/28/24. R1 was out of building for an appointment then transferred to the hospital on 04/08/24, the 11th day without bathing. R1 returned to the facility on 04/12/24 and lacked bathing for 04/15/24.

On 04/17/24 at 08:54 AM, observed R1 sitting in a chair in her room covered up with a blanket.

On 04/17/24 at 08:55 AM, R1 stated she did not know what her days she was on the facility schedule to be bathed and the schedule had changed three times since she arrived at the facility on December 11th of 2023. R1 stated the lack of showers was not because she did not want one. R1 stated last week she was gone

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Monday through Thursday and when she returned on Friday she asked the staff for a shower, as it had been 10 days prior to her going to the hospital since she had one and at the hospital, she received bed baths. R1 stated the staff told her she "missed the schedule" and did not assist her to get one. R1 stated a couple of mornings the staff came in her room at 06:00 AM and said if she wanted a shower, she had to do it now, she was barely awake, but she did it. R1 stated about two weeks ago on a Wednesday night at 09:30 PM the head nurse assisted her with a shower, and she got a shower on 04/15/24.

On 04/17/24 at 11:01 AM, Certified Nurse Aide (CNA) M stated she was made aware of when bathing was to be completed by a shower list, everyone is usually two times a week unless they refuse or have their own preference of what day they would like a shower. CNA M stated she documented the bathing task on a bath sheet and electronically. CNA M stated if a resident refused bathing, she would document that and let the nurse know, after trying to go back a little bit later to see if they change their mind. CNA M stated if she was not able to complete bathing assignments for her shift, she would pass on to the next shift or try to get them done the next day. CNA M stated the schedule for R1's bathing was on the day shift on Monday and Wednesday and sometimes R1 would refuse bathing, not be in the mood, would think it was too late, or out for an appointment. CNA M stated there used to be a designated bath aide but the facility "took that away."

On 04/17/24 at 11:35 AM, Licensed Nurse (LN) G stated the CNA's know which residents need bathed on their shift by the assignment sheet

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which was a printed sheet for the week and showed the day of week, shift, and what showers were due. LN G stated the staff document bathing on a bath sheet, electronically, and the weekly assignment sheet. LN G stated staff would write on the assignment sheet if bathing completed or if refused and the sheet would go to management at the end of the week. LN G stated if a resident refuses bathing, the CNA would notify her, she would go talk to them, and if unable to complete bathing on a scheduled shift that would be communicated with the "Signal App" and communication with staff coming on the next day. LN G stated for R1's bathing days the staff must first talk to her, and she wanted a scheduled time for the shower, and at times when the staff go back at the scheduled times R1 would be flustered, not ready, almost like an anxiety, but not all the time. LN G stated it was not always possible to meet the multiple steps for R1's bathing.

On 04/17/24 at 11:44 AM, CNA N stated the facility has a shower sheet to indicate when bathing is due as well as electronically. CNA N stated she documented bathing electronically and on bath sheets and if a resident refuses, she reports to the charge nurse and documents the refusal. CNA N stated if she was not able to complete scheduled bathing on her shift she would try to complete on her next scheduled shift or pass it on to oncoming shift. CNA N stated R1 sometimes refuses bathing, she likes to be bathed at a certain time and she may not be able to give it then. CNA N stated the times R1 wants bathed changes, pending if she has an appointment that day.

On 04/17/24 at 11:51 AM, Administrative Nurse E

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stated the staff were to document bathing on a bath sheet and electronically, including refusals, and she monitored bathing by a monthly spreadsheet. Administrative Nurse E stated if a resident refuses bathing, the staff should offer an alternative such as a bed bath or come back at a later time, and if they still refuse, the refusal should be documented, and the charge nurse should be made aware.

On 04/17/24 at 11:55 AM, Administrative Nurse D stated if the staff does not get bathing completed on their scheduled shift, they were to offer bathing on the next shift or the next day.

On 04/17/24 at 01:24 PM, Administrative Nurse E stated the charge nurse should check to see if the staff completed bathing assignments before they leave at the end of their shift. Administrative Nurse E stated if the staff did not document bathing on the bath sheet and/or electronically then the staff did not complete the bathing task. Administrative Nurse E stated she expected staff to complete bathing as scheduled, and if a resident refused bathing, the staff were to document that and let the charge nurse know.

On 04/17/24 at 01:26 PM Administrative Nurse D stated bathing was part of the Resident Rights. Residents were to receive appropriate and adequate care.

The facility lacked a policy for bathing services.

The facility failed to offer/provide adequate bathing for R1 resulting in time periods of eight days twice without bathing, 14 days, and 10 days from 02/18/24 through 04/08/24.

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- The "Medical Diagnosis" tab, located in the electronic medical record (EMR) for Resident (R)2 included diagnoses of muscle weakness and need for assistance with personal care.

The "Admission Minimum Data Set" (MDS) dated 11/21/23 assessed R2 with a "Brief Interview of Mental Status (BIMS) score of 14 indicating intact cognition. R2 required a wheelchair for mobility, substantial/maximal assistance for showering/bathing and transfers in/out of tub/shower.

The "Functional Abilities Care Area Assessment" dated 12/06/23 revealed R2's self-care and mobility would be addressed in the care plan.

The "Quarterly MDS" dated 02/21/24 assessed R2 with a "BIMS" score of 15 indicating intact cognition, continued to require a wheelchair for mobility, required supervision or touching assistance for showering/bathing, and partial/moderate assistance for transfer.

The "Care Plan" dated 02/29/24 revealed R2 was able to assist with bathing by washing her face and private area as able and required assistance of one person for safety with transfers. A revised intervention, dated 03/17/24, revealed R2 preferred to shower in the morning and the staff were to offer showers twice a week and as needed.

The untitled document with facility bathing assignments dated 04/09/24 revealed the staff were to provide R2 bathing on the day shift on Wednesdays and Saturdays.

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Review of the Activities of Daily Living (ADL)-Bathing task in the EMR and the paper "Bath Sheet" from 02/17/24 through 04/16/24 revealed R2 received a shower on 02/17/24 and not again until 03/17/24 (29 days later). The staff did not provide R2 bathing again until 04/07/24 when she received a shower (21 days later). The EMR and the "Bath Sheet" lacked further documentation of bathing from 04/08/24 through 04/16/24 (nine days).

Review of the "Progress Notes" from 02/15/24 through 04/15/24 lacked documentation related to bathing.
On 04/17/24 at 09:34 AM observed R2 sitting up in a motorized chair in her room.

On 04/17/24 at 09:35 AM R2 stated she was not getting showers done as scheduled, and she preferred showers on Wednesday and Sunday with no preference as the time of the day. R2 stated she received a shower the last three Sundays, however, once a week was not enough as she had "rolls and perspire." R2 stated the staff do not offer a shower the next day if it was missed the previous day and "would be nice" if they did. R2 stated her son went to the nurse the last three weeks and told them she needed a shower. R2 stated she required assistance from staff to shower.

On 04/17/24 at 11:01 AM, Certified Nurse Aide (CNA) M stated she was made aware of when bathing was to be completed by a shower list, everyone is usually tow time a week unless they refuse or have their own preference of what day they would like a shower. CNA M stated she documented the bathing task on a bath sheet and

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electronically. CNA M stated if a resident refuses bathing, she would document that and let the nurse know, after trying to go back a little bit later to see if they change their mind. CNA M stated if she was not able to complete bathing assignments for her shift, she would pass on to the next shift or try to get them done the next day. CNA M stated the schedule for R2's bathing was on the day shift on Wednesday and Saturday. CNA M stated there used to be a designated bath aide but the facility "took that away."

On 04/17/24 at 11:35 AM, Licensed Nurse (LN) G stated the CNA's know which residents need bathed on their shift by the assignment sheet which was a printed sheet for the week and showed the day of week, shift, and what showers were due. LN G stated the staff document bathing on a bath sheet, electronically, and the weekly assignment sheet. LN G stated staff would write on the assignment sheet if bathing completed or if refused and the sheet would go to management at the end of the week. LN G stated if a resident refuses bathing, the CNA would notify her, she would go talk to them, and if unable to complete bathing on a scheduled shift that would be communicated with the "Signal App" and communication with staff coming on the next day. LN G stated for R2 had a specific time frame she liked bathing completed, sometimes a 30-minute window and was not always possible to do in that time frame.

On 04/17/24 at 11:44 AM, CNA N stated the facility has a shower sheet to indicate when bathing is due as well as electronically. CNA N stated she documented bathing electronically and on bath sheets and if a resident refuses, she

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reports to the charge nurse and documents the refusal. CNA N stated if she was not able to complete scheduled bathing on her shift she would try to complete on her next scheduled shift or pass it on to oncoming shift. CNA N stated she did not normally provide care to R2.

On 04/17/24 at 11:51 AM, Administrative Nurse E stated the staff were to document bathing on a bath sheet and electronically, including refusals, and she monitored bathing by a monthly spreadsheet. Administrative Nurse E stated if a resident refuses bathing, the staff should offer an alternative such as a bed bath or come back at a later time, and if they still refuse, the refusal should be documented, and the charge nurse should be made aware.

On 04/17/24 at 11:55 AM, Administrative Nurse D stated if the staff does not get bathing completed on their scheduled shift, they were to offer bathing on the next shift or the next day.

On 04/17/24 at 01:24 PM, Administrative Nurse E stated the charge nurse should check to see if the staff completed bathing assignments before they leave at the end of their shift. Administrative Nurse E stated if the staff did not document bathing on the bath sheet and/or electronically then the staff did not complete the bathing task. Administrative Nurse E stated she expected staff to complete bathing as scheduled, and if a resident refused bathing, the staff were to document that and let the charge nurse know.
On 04/17/24 at 01:26 PM, Administrative Nurse D stated bathing was part of the Resident Rights, residents were to receive appropriate and adequate care.

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The facility lacked a policy for bathing services.

The facility failed to provide adequate bathing for R2 from 02/18/24 through 04/06/24 resulting in time periods of 28 days and 12 days (with Sunday shower per interview on 03/31/24) without bathing.

- The "Medical Diagnosis" tab in the electronic medical record (EMR) for R3 included diagnoses of muscles weakness, need for assistance with personal care, and dementia (progressive mental disorder characterized by failing memory, confusion).

The "Admission Minimum Data Set" (MDS) dated 12/18/23 assessed R3 with a "Brief Interview of Mental Status" (BIMS) score of eight, indicating moderate cognitive impairment. R2 required a wheelchair and walker for mobility, partial/moderate assistance for showering/bathing, substantial/maximum assistance for getting in/out tub/shower, and set-up or clean-up assistance for personal hygiene.

The "Functional Abilities Care Area Assessment" dated 12/26/23 revealed R3 could participate in her care as able and required one staff assistance.

The "Quarterly MDS" dated 03/19/24 assessed R3 with a "BIMS" score of six, indicating severe cognitive impairment, continued with use of walker and wheelchair for mobility, required partial/moderate assistance for bathing/showering and transfer in/out of tub/shower, and set-up or clean-up assistance for personal hygiene.

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The "Care Plan" dated 03/19/24 revealed R2 required assistance of one staff for bathing and preferred to be offered a shower at least twice weekly and as needed in the evening. The staff were to check her nail length and trim and clean on bath day, and as necessary. R3 required two staff assistance for transfers.

The untitled document with facility bathing assignments dated 04/09/24 revealed the staff were to provide R3 bathing on the evening shift on Monday and Thursday.

Review of the "ADL-Bathing" task in the EMR and the paper "Bath Sheet" from 02/19/24 through 04/15/24 revealed R3 refused bathing on 02/29/24, received a shower on 03/07/24, refused bathing on 03/14/24, and refused bathing on 03/26/24. R3 received on shower between 02/19/234 and 04/15/24 (57 days).

On 04/17/24 at 10:13 AM, observed R3 sitting up in a wheelchair in her room, her fingernails extended past her fingertips and had a brown colored substance under the nails.

On 04/17/24 at 10:14 AM, R3 stated she liked her fingernails short to not scratch herself and was not sure who took care of her nails and that she takes a shower or a bath on her own.

On 04/17/24 at 11:01 AM, Certified Nurse Aide (CNA) M stated she was made aware of when bathing was to be completed by a shower list, everyone is usually tow times a week unless they refuse or have their own preference of what day they would like a shower. CNA M stated she documented the bathing task on a bath sheet and

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electronically. CNA M stated if a resident refuses bathing, she would document that and let the nurse know, after trying to go back a little bit later to see if they change their mind. CNA M stated if she was not able to complete bathing assignments for her shift, she would pass on to the next shift or try to get them done the next day. CNA M stated the schedule for R3's bathing was on the evening shift on Monday and Thursday. CNA M stated nail care should be done in the shower and if a resident refused then she would document that and report the refusal to the charge nurse. CNA M stated there used to be a designated bath aide but the facility "took that away."

On 04/17/24 at 11:35 AM, Licensed Nurse (LN) G stated the CNA's know which residents need bathed on their shift by the assignment sheet which was a printed sheet for the week and showed the day of week, shift, and what showers were due. LN G stated the staff document bathing on a bath sheet, electronically, and the weekly assignment sheet. LN G stated staff would write on the assignment sheet if bathing completed or if refused and the sheet would go to management at the end of the week. LN G stated if a resident refuses bathing, the CNA would notify her, she would go talk to them, and if unable to complete bathing on a scheduled shift that would be communicated with the "Signal App" and communication with staff coming on the next day. LN G did not know if R3 refused bathing, nail care should be completed on bath days, and the staff should notify her if R3 refused nail care.

On 04/17/24 at 11:44 AM, CNA N stated the facility has a shower sheet to indicate when

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	175218	A. BUILDING _____ B. WING _____	C 04/17/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WESTVIEW OF DERBY REHABILITATION & HEALTH CARE CEN	445 N WESTVIEW DR DERBY, KS 67037

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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bathing is due as well as electronically. CNA N stated she documented bathing electronically and on bath sheets and if a resident refuses, she reports to the charge nurse and documents the refusal. CNA N stated if she was not able to complete scheduled bathing on her shift she would try to complete on her next scheduled shift or pass it on to oncoming shift. CNA N stated nail care should be provided when doing showers and baths and if a resident refused would chart the refusal and let the nurse know. CNA N stated R3 did not refuse nail care, they were long right now, and she liked them "kept up and looking good."

On 04/17/24 at 11:51 AM, Administrative Nurse E stated the staff were to document bathing on a bath sheet and electronically, including refusals, and she monitored bathing by a monthly spreadsheet. Administrative Nurse E stated if a resident refuses bathing, the staff should offer an alternative such as a bed bath or come back at a later time, and if they still refuse, the refusal should be documented, and the charge nurse should be made aware.

On 04/17/24 at 11:55 AM, Administrative Nurse D stated if the staff does not get bathing completed on their scheduled shift, they were to offer bathing on the next shift or the next day.

On 04/17/24 at 01:24 PM, Administrative Nurse E stated the charge nurse should check to see if the staff completed bathing assignments before they leave at the end of their shift. Administrative Nurse E stated if the staff did not document bathing on the bath sheet and/or electronically then the staff did not complete the bathing task. Administrative Nurse E stated she expected staff to complete bathing as scheduled, and if a

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	175218	A. BUILDING _____ B. WING _____	C 04/17/2024

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F 676	Continued From page 14 resident refused bathing, the staff were to document that and let the charge nurse know. On 04/17/24 at 01:26 PM, Administrative Nurse D stated bathing was part of the Resident Rights, residents were to receive appropriate and adequate care. The facility lacked a policy for bathing services. The facility failed to provide adequate bathing for R3 from 02/19/24 through 04/15/24 resulting in bathing provide one time in the 59 days.	F 676		